

STTFCU COVID-19 (CORONAVIRUS) UPDATE

As we continue to ensure St. Thomas Federal Credit Union (STTFCU) adheres to the Center for Disease Control (CDC) requirements to reduce the spread of COVID-19, and the "Stay at Home" order proclaimed by Governor Albert Bryan Jr., we are implementing additional safety measures. STTFCU is requesting your assistance, more than ever before, to create a safe environment for our members and staff.

Therefore, effective Monday, August 17, 2020, STTFCU will temporarily modify the way we serve you. This will include reducing business hours to 8:00 a.m. – 1:00 p.m., Mondays to Fridays. We have also increased our Mobile Check Deposit daily amount limit from \$1,500 to \$2,500, not to exceed \$7,500 per month. Furthermore, STTFCU has also increased the daily Point of Sale (POS) transaction limit from \$1,000 to \$1,500. These temporary adjustments should significantly assist you with staying in touch with your money.

STTFCU will continue to enforce the requirement to wear a mask or facial covering to enter the Credit Union to conduct business. For security purposes, we must still be able to identify you, therefore, you will be required to remove any sunglasses, hats, or hoodies before entering the building. Additionally, STTFCU will be performing temperature screening prior to entry.

As always, kindly continue to:

- Practice social distancing by standing at least 6 feet apart from one another.
- Utilize hand sanitizer as a secondary method if water and soap aren't readily available.
- Consider getting cash at our ATMs, as this would alleviate hand to hand interactions.
- Utilize STTFCU's electronic services as an option to in-lobby visits.
 - 24hr on-island ATMs at Altona Professional Center, (formerly Medical Arts Complex) and our new Norre Gade location
 - "It's Me 247" Online Banking platform at www.stthomasfcu.com
 - Account to Account Transfers (A2A)
 - "It's Me 247" Mobile App (Download App from the App Store or Google Play)
 - Mobile Check Deposit (deposit checks remotely using Mobile App)
 - CU*Talk at (844) 357-0084 or (340) 774-9707 (check account balances via phone)
 - MasterCard Debit Card with EMV Chip and Contactless technology
 - Text Banking (check account balances via phone)
 - Online Bill Pay Service
 - Online loan applications
 - eStatements (register online)

If you currently do not have access to any of the services listed above, please feel free to contact our office at 340-774-1299 or email customerservice@stfcu.net.

We appreciate your continued cooperation in helping to keep STTFCU's environment as safe as possible, and we appreciate your membership.

Keisha L. Richards, NCRM, NCBSO
Chief Executive Officer