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May 03, 2020

## **STTFCU COVID-19 (CORONAVIRUS) UPDATE**

As we continue to ensure St. Thomas Federal Credit Union (STTFCU) is in compliance with the current "Safer at Home" orders, we are requesting your assistance, more than ever before, to create a safe environment for our members and staff. Therefore, effective Monday, May 04, 2020, you will be required to wear a mask or facial covering to enter the Credit Union to conduct business. For security purposes, we must still be able to identify you. Henceforth, you will be required to remove any sunglasses, hats, or hoodies, before entering the building.

As always, kindly continue to:

- Practice social distancing by standing at least 6 feet apart from one another.
- Utilize hand sanitizer as a secondary method if water and soap aren't readily available.
- Consider getting cash at our ATMs, as this would alleviate hand to hand interactions.
- Utilize STTFCU's electronic services as an option to in-lobby visits.
  - 24hr on-island ATMs at Altona Professional Center (formerly Medical Arts Complex) and Al Cohens Plaza, Raphune Hill
  - "It's Me 247" Online Banking platform at [www.stthomasfcu.com](http://www.stthomasfcu.com)
  - Account to Account Transfers (A2A)
  - "It's Me 247" Mobile App (Download App from the App Store or Google Play)
  - Mobile Check Deposit (deposit checks remotely using Mobile App)
  - CU\*Talk at (844) 357-0084 or (340) 774-9707 (check account balances via phone)
  - MasterCard Debit Card with EMV Chip and Contactless technology
  - Text Banking (check account balances via phone)
  - Online Bill Pay Service
  - Online loan applications
  - eStatements (register online)

Our current hours of operation are Monday – Friday, from 8:00 a.m. - 2:00 p.m.

We appreciate your continued cooperation in helping to keep STTFCU's environment as safe as possible. Thank you for your Membership.

Keisha L. Richards, NCRM, NCBSO  
Chief Executive Officer